Paper less meetings - Frequently asked questions

What support is available to members in the transition	A range of training has been and will remain on offer, for the
from paper based meetings to Digital by Default?	foreseeable future. This will be delivered by Democratic
Trom paper based meetings to Digital by Delault.	Services and IT colleagues
	Convices and in concagace
	We want members to be reassured that ongoing support
	will also be available beyond any implementation date.
	Group and drop in sessions will be available when cohorts
	are identified to transition and can be tailored to cover
	different meeting types (Executive, Planning Scrutiny etc).
	• 1:1 sessions will also be supported where members request it
	Support will also be available during the first meetings of transitions to help with any teathing issues.
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	 Political Assistants will have the same devices and setup and will also be able to offer support
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How will I receive my meeting documents once I become	Members will receive an email notification of the summons to
Digital by Default?	the meeting Members will receive their meeting documents
	via the Modern Gov app or intranet.
	 Members can set up their own favourites list which will enable
	them to have access to their identified committees and
	papers.
	Training will demonstrate how documents can be accessed
	Madawa Cay allawa tha yaan ta annatata an madus water in
I make lots of notes prior to meetings, during meetings,	Modern Gov allows the user to annotate or make notes in
and sometime after meetings. How will I do this without paper?	documents for your own personal use and no one else can see them. Training will be provided to help you do this
Why have laptops been chosen as the standard device	The Council previously trialled the use of tablets as the
offering	members chosen device as these were seen to be lighter and

	more portable. However, members struggled with the small
	screens and felt they were not suitable for reading council
	reports / documents, and there were a number of connectivity
	issues.
How will members of the public who are attending view documents?	Council meeting papers are by default available on the Council website.
	• For those that are unable to access papers, one set of papers will be available at Town Hall reception
	Some Council meetings are also webcast allowing for digital access as well as live streaming/playback.
During the pandemic, meetings were held remotely will this continue?	At present, any decision making meeting covered by the 1972 Local Government Act requires elected members to be physically present in the room.
	However, the government will be considering whether the choice should be given to local authorities as to how their meetings are held.
	Officers are also investigating the technology for officers and the public to attend remotely allowing hybrid meetings to take place in exceptional circumstances
I simply do not wish to move to a Digital by Default way of working and wish to continue to receive paper copies for meetings.	 Members have the right to opt out of the programme if after discussion and training they feel it is unworkable for them. For Members that 'opt out', they may print off their, own papers, collect a set from the Town Hall or will be entitled to receive papers in the traditional manner.
	 The Council prints 7 million pieces of paper a year. Reducing our use of paper, and the courtier will contribute to Council commitment to reducing its carbon footprint.

How will I access documents if I forget my IT or the battery	We encourage Councillors to continue to plan for their
runs out?	meetings in advance - ensuring their laptop is fully charged and
	taking their laptop should be no different to taking their papers.
	During any transition period, Democratic Services Officers will
	assist where they can